WITS MH Update Call Minutes

May 16, 2013

Participants: (R1) Holly Morganstean, Mary Payton, (R2) Joyce Lyon, Sheri Owen, (R4) Liza Clinger, Amy McLeod, (R5) Sally Bryan, (R6) Cindy Wilson, Paula Miller, (CO) Jamie Teeter, Robert Willingham, Michelle Buskey, Kym Schreiber, Cheryl Hawkins.

Topics discussed:

RMTS Update

- Kym reported that we've had issues with the 72-hour extension. RMTS was supposed to go live on May 7 but that didn't happen. The federal government originally approved the 72-hour extension but is now reconsidering it and gathering feedback from us. Kym advised our representative that we think the 72-hour extension is good. We should receive approval soon. Data will be sent for April. Kym reported that several regions are doing a good job and numbers are improving. In answer to a question that was posed, Kym explained the 72-hour extension to the original 26-hour response time.

New Policies

- Robert advised that the new policies DBH 13-07 and DBH 13-08 are on our website now.

CPT Changes

- Jamie provided an update on Billing. We are working on interfacing BARS with WITS. We are not using DAR anymore. The current start date for Optum is 9-1-13. Starting then, DHW will no longer bill Medicaid. We will still provide Medicaid services; we just won't bill for them. She advised that we do want to back-bill expenses since January, and we will still pay if a client is Self-Pay. Jamie stated she thinks the interface is almost complete. She met with Jennifer Conrad & Monty Fleenor about the status of this project. Jamie explained some of the work involved. We are third on the priority list. FEi should have it completed by the end of this month, then testing needs to be done, so it may be a few more months before it's ready for use. Jamie advised the CPT code changes are in WITS now; they were included in the May release. When asked what we are going to do with the old codes that are already in WITS, Jamie replied she is working on this with Jennifer. Jamie informed us about the new Add On component in WITS, which is an additional service that may be provided to a client in addition to a primary service. She advised we will provide future training to Clinicians about this. Jamie briefly demonstrated the process using screenshots. She answered questions about entering Medicaid client

Information into WITS but not using it for billing. We will stop billing for Medicaid when Optum takes over, tentatively 9-1-13. Optum was granted 180 days from the date their contract was signed to implement their process. Liza asked about court-ordered clients who have Medicaid and how their current billing process will be affected. Jamie advised BARS isn't updated with the CPT codes yet so they can't be used for billing, and that won't happen this fiscal year. We have one year to bill for services. A question was asked about co-pay clients potentially being back-billed for a year's worth of services when we get to that point. Jamie advised she will check into that situation. A copy of the flow chart Jamie displayed during the call is attached to these minutes.

ICD10

- Jamie advised that the implementation date for ICD10 is October of 2014. DSM5 will be available at the end of this month. Jamie said she didn't find a specific date we are required to implement DSM5, other than requiring it to coincide with ICD10. DSM5 won't be usable in WITS for about a year. Jamie has seen some overview material about DSM5 but no actual clinical training has been distributed.

Claim Items Awaiting Review

- Robert addressed how to handle the claim items that were submitted prior to the new CPT codes being sent out.

May Release Notes

- Robert advised he will test both the April and May releases this month. He reviewed the information included in those releases. Central Office now has the exclusive responsibility of deleting information. Robert said he was glad to report that the yellow page error associated with the Profile screen and Contact Info screen has been corrected. It was mentioned that now, when the date of birth is entered, the prompt takes you to the SS# field and requires additional information. Robert said he was not aware of this situation and will check on it.

Hospital Aftercare Program Enrollment

- A new program entitled Hospital Aftercare will be a separate modality in the Program Enrollment. A lot of discussion occurred about whether an Admission is required prior to a Program Enrollment. Robert and Jamie will clarify what the correct process is. It was mentioned that a flow chart for the process would be helpful, and Jamie agreed that our team will provide a user guide. Jamie asked the attendees on this call if they would prefer not to have to do an Admission. The general consensus was yes, they prefer not to.

Training Topics

- Robert advised that the Central Office training staff may be travelling to some of the regions in August and September to provide local training. Please submit any training requests to Robert via e-mail.

Q & A

- Cindy asked for clarification about billing for batches. Someone else asked about what Release to Billing does.